



ST. JOSEPH'S VILLA

# Youth Crisis Receiving Center

**804-553-3201**

## Program Overview

In partnership with Henrico County, the Youth Crisis Receiving Center (CRC) at St. Joseph's Villa provides immediate access to behavioral health services. Qualified professionals offer rapid assessments and crisis stabilization services, and make essential connections to community-based providers for follow-up care upon discharge.

Because a mental health crisis can have a profound effect on family members, the CRC serves the entire family. Family involvement is integral to treatment, and helps to address the root of the crisis as well as ongoing needs.

## Admissions and Referrals

**The CRC is open 24 hours a day, 7 days a week for call and walk-in service.**

Serving the Region 4 catchment area of Central Virginia, the CRC tailors services to youth ages 7 to 17 who are experiencing a behavioral health crisis.

Referrals to the CRC may be self-initiated or come from various sources, including:

- Community Service Boards in Region 4
- 988 Community Response Team
- Hospital emergency rooms
- Law enforcement
- Community providers
- Families

Upon an individual's arrival, they will receive an initial screening to determine appropriateness for CRC services or other resources. Admissions to the CRC will not extend beyond 23 hours, therefore it is not a bed-based program.

**Contact CRC Admissions with referrals and questions: 804-553-3201**

**Why the CRC?** Emergency rooms often have long waits and are not as suitable for children experiencing a traumatic situation. The CRC is a specialized alternative for rapid treatment, with the goal of diverting hospitalization and allowing youth to be served in their own community.

## Transition of Care

All individuals are discharged from the CRC within 23 hours of admission. Prior to discharge, staff, families, and youth jointly determine the next appropriate level of care.

The transition of care is a collaborative and person-centered process, emphasizing the individual's recovery and successful reintegration into their community or ongoing care setting. Staff will make connections to community resources and service providers to ensure continuity of treatment. Family education and support services may be provided to ensure a stable environment at home.

## Our Team

The CRC is staffed with a multidisciplinary team to meet the needs of each individual. This includes registered nurses, clinicians, case managers, family support partners, and direct support professionals. Psychiatric services are provided via telehealth.

## Our Facilities

Youth and families receive quick access to care in a warm, personal environment. Our newly renovated building is designed to provide a safe and supportive space conducive to stabilizing the immediate crisis and developing plans for ongoing support. With dedicated spaces for assessment, therapeutic activities and family support, the CRC prioritizes the comfort and well-being of each individual we serve.

The CRC is located in Henrico County, on the 82-acre campus of St. Joseph's Villa. Founded in 1834, the Villa is the longest continuously serving nonprofit for children in the United States.



## Region 4

**Counties:** Amelia, Buckingham, Charles City, Charlotte, Chesterfield, Cumberland, Dinwiddie, Goochland, Greensville, Hanover, Henrico, Lunenburg, New Kent, Nottoway, Powhatan, Prince Edward, Prince George, Surry, Sussex

**Cities:** Emporia, Hopewell, Petersburg, Richmond

