

Good afternoon, all –

Over the last year, the Region 4 Office has been providing the full series of Mobile Crisis Response (MCR) trainings, making them accessible to all staff working for providers who have signed a memorandum of understanding with the Region 4 Hub.

Through June 30, 2023, a total of 19 training series have been offered with a combined total of 855 training slots made available for staff. During the year, the Region 4 hub and training team communicated frequently about the availability of trainings and process to register and participate, in order to maximize partnership and participation. We welcomed feedback along the way – thank you! As of result of some of the feedback, the sign-up process was adjusted mid-stream to allow for more provider-level control of the individual staff registration process.

To date, over 438 staff have completed MCR training – congratulations to all of those staff! However, while a greater number of training slots were offered through the year, an unfortunate 51% no show rate impacted the total numbers who could be trained to date.

Effective July 1, 2023, Region 4 will be providing MCR training on a quarterly basis. The training calendar and registration will go live **June 28, 2023. Please be sure to set a calendar reminder! Registration is available at <https://www.region4programs.org/events/default.aspx> .**

These slots fill up quickly. In an effort to assist with the demand, **DBHDS has partnered with Optima Health to help deliver the required MCR training. For more information on how to sign up for MCR training with Optima, please contact: BHTrainer@sentara.com**

Please note that there is no need to sign up for the same MCR training through multiple providers. The same curriculum is being taught and the same certificates are being issued and tracked via DBHDS.

For additional training questions, please contact DBHDS at: crisis_services@dbhds.virginia.gov

For questions regarding Medicaid reimbursement, please contact your credentialing specialist at DMAS.

We look forward to our continued partnership,
Region 4