

## Region 4 Mobile Crisis Responder (MCR) Training Overview & Expectations

### Why MCR Training?

To equip mobile crisis staff with the skills, competencies, and knowledge necessary to successfully provide mobile crisis response services.

### Who is eligible to be trained?

All current mobile crisis private providers who have an active signed MOU with any region within the commonwealth of Virginia.

### To successfully complete the training, participants will need to:

- Complete each assigned pre-test and post-test.
- Complete the pre and post work for each of the modules spread across 8 days of training.
- Attend and complete all 8 days of instruction.

## MCR Participant Expectations

### Training Overview:

- The curriculum consists of modules for both youth and adult mobile crisis response services - approximately **48 hours total of direct instruction**, across 8 training days.
- **All participants will take the 8-day course in its entirety.** Upon completion of all 8 days of training, participants will be certified to provide MCR services to both youth and adults within the region of the agency that holds their active MOU.
- If a participant misses one day of the 8-day MCR training due to emergent or extenuating circumstances, **they must immediately reach out** to Katie Webb and Amanda Kalna to reschedule the day of training.
- If a participant **misses more than 1 day of training, they will be removed** from the cohort. They will need to re-enroll and complete the MCR course in its entirety. **Participants must be present for Day 1 of training, or they will be removed from the cohort.**
- Each module is assigned in the online learning management system (LMS).
- Pre-work is approximately 2-3 hours per module.
- Post-work is approximately 1-2 hours per module.

### Participant Expectations:

- Participants must arrive onsite for in-person training by 9:10am or they will not be permitted to attend that day's training.
- Participants will actively engage in small and large group activities.
- The pre-work and pre-test are completed before the start of each module.
- The post-test will be assigned upon completing each module and learners are responsible for completing and passing the post-test. This ensures participants are prepared to start the next module.

